



The Wall ProCare Protection.

With industry-leading picture quality, every second is spectacular. Keep The Wall delivering exceptional definition round the clock. When downtime is critical, Samsung ProCare protection with Same Day and Next Day on-site service solutions will have you back in business quickly

Service solutions for these vertical markets:

Retail | Hospitality | Education | Healthcare | Government | Financial

Samsung ProCare Technology Protection



White Glove Same Day On-Site

Personalized service. Includes Same Day¹ exchange, removal and installation. Parts and labor also included.²



White Glove Next Day On-Site

Personalized service. Includes Next Day³ exchange, removal and installation. Parts and labor also included.²

White Glove



Same Day On-Site Service exchange of the module seven days a week.
Dedicated hotline: 1-833-472-6533. Calls must be received by noon local time



Next Day On-Site Service exchange of the module seven days a week. Contact
1-833-4SAMED. Calls must be placed by 3PM local time



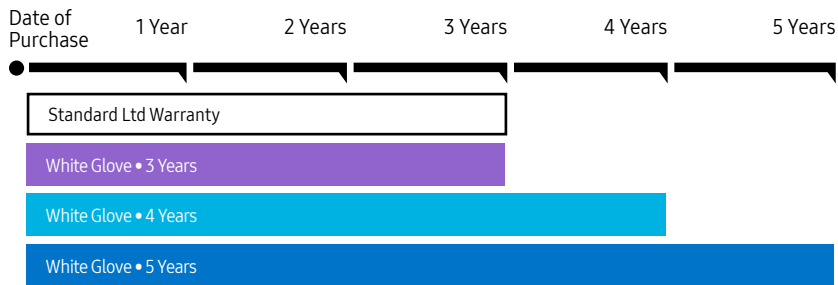
Includes tech-assisted exchange of module and component (if required):
technician removes original module, installs replacement, and ships
nonworking module to Samsung. Installation details such as display location
and specification are required before exchange.



Coverage for electrical breakdown



3- to 5-year terms available



Same Day On-Site Service ^{1,2}

Term	Part Number
3 Years	P-LE-NPHX07S
4 Years	P-LE-APHX07S
5 Years	P-LE-BPHX07S

Next Day On-Site Service ^{2,3}

Term	Part Number
3 Years	P-LE-NPWX07S
4 Years	P-LE-APWX07S
5 Years	P-LE-BPWX07S

S-Box and M-Box Extended Coverage⁴

S-Box (applies to Pro Model)

Term	Part Number
4 Years	P-LM-1NXXSBB
5 Years	P-LM-2NXXSBB

M-Box (applies to Lux Model)

Term	Part Number
4 Years	P-LM-1NXXCLD
5 Years	P-LM-2NXXCLD

Learn More

samsung.com/business insights.samsung.com samsung.com/procare

Product Support

1-866-SAM4BIZ

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¹For Same Day On-Site service, calls must be received by noon local time, including holidays. Engineer will repair inoperable LED array using extra cabinets that customer is required to have on-site. Labor contingent upon availability of customer-provided on-site parts. ²For Next Day On-Site service, calls must be placed by 6 p.m. local time EST, including holidays. ³Coverage provided by Samsung directly. Not available in Alaska, Hawaii and Puerto Rico. Parts and/or product may be replaced with new or remanufactured parts and/or product of similar features and functionality if it cannot be repaired, the cost of repair exceeds the original purchase price, or parts are no longer available. In TX, the Obligor of the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information.